

The Board of Chiropractic Examiners has established this “Newsflash” page as a means to keep the public and the profession apprised of current circumstances that may impact licensed Arizona doctors of chiropractic, consumers of chiropractic care and the general public. Please use this page to read up on current news regarding the practice of chiropractic in Arizona, regulatory issues or concerns, directions on how to find the resources to differentiate rumor from fact, and the Board’s response to false or misleading information that may be disseminated.

Current as of December 18, 2007.

Fiscal Year 2007 Annual Report:

BOARD OF CHIROPRACTIC EXAMINERS
ANNUAL REPORT
FY 07

<u>LICENSURE</u>	FY07
Licenses	2779 (all)
In AZ	1936 (active)
Out of AZ	642 (active)
<u>ORIGINAL LICENSES ISSUED</u>	95
<u>ORIGINAL CERTIFICATION</u>	140
Physiotherapy	135
Acupuncture	5
<u>AVERAGE # of DAYS FROM COMPLETE APPLICATION TO APPROVAL</u>	25
<u>LICENSES RENEWED</u>	2482

<u>REGULATORY MATTERS</u>	FY07
<u>COMPLAINTS</u>	
Number before the Board	177
Carried forward	62
Filed current year	117
Dismissed	25
Dismissed with advisory letter	35

Voted to hearing or interview	41
Carried to next fiscal year	74
Withdrawn	2

Average months to resolve 6.7

HEARINGS AND FORMAL INTERVIEWS

Number before the Board	83
Carried forward	60
Opened current year	23
Carried to next fiscal year	31
Concluded	52
Dismissed with Adv. Letter	9
Withdrawn or Terminated	0
Consent Agreement	23
Hearing	5
Interview	15

Average number of months to hearing 7.2

Average number of months to interview 8.6

Average number of months to consent 4.3

DISCIPLINARY ACTION

FY07

Probation	31
Fines	9
Suspension	1
Revoke	4
Surrender	5
Censure	7
Letter of Concern	12
Cease and Desist	2
Denied	1

Number of final Board actions taken: 114

Percent resulting in disciplinary action: 37.7%

Percent resulting in no disciplinary action 62.3%

Number of disciplinary actions following prior disciplinary order or advisory letter. 15

SURVEYS

Y07

Number of surveys returned	15
Complaint related	13
License application related	2
Number of survey responses that indicate that staff was knowledgeable and courteous in communications.	15

DISCIPLINARY FINDINGS:

Patient records violations:	23
Improper or fraudulent billing:	21
Violating a Board Order or subpoena:	18
Criminal conviction or sanction in other jurisdiction	5
Failure to release records:	6
Fraud or misrepresentation in securing a license:	2
Failure to complete CE:	4
Misleading advertising:	3
Behavioral Impairment:	1
Substance abuse:	6
Advertising without reference to chiropractic	6
Making false or misleading statements:	13
Nondiagnostic x-rays	12
Clinically unnecessary testing or treatment	9
Practice below standard	20
Other	6

COMPLAINT ALLEGATIONS:

Improper or fraudulent billing:	20
Failure to release records:	5
False or misleading statements:	5
Substandard practice	15
Advertising violations :	2
Patient records violations:	18
Criminal conviction or sanction in other jurisdiction:	7
Sexual misconduct:	1
Violation of Board Order or subpoena:	8
Failing to complete CE:	2
Unlicensed practice:	1
Substance Abuse:	8
Other:	5

Survey Comments received:

- Listening to the Board meeting was useful, however, sitting for eight hours is exhausting. Other Board's try to schedule time for each complaint review with reasonable times.
- The manner in which the case was handled was organized, prompt and professional.
- I will never understand the Board's decision [to dismiss], but I was outnumbered at about 10 to 1 and knew I was going to lose. I took the day off work to wait by the phone, what a joke.
- The Board was professional, qualified and fair.
- The Board has done an excellent job. Staff is very understanding and more staff is needed.
- I was impressed by the way the Board approached each case during the meeting and very happy to see that they treated people with respect and gave each case a chance to correct any area that was questionable.
- Thank you for addressing the concern that I raised with the Board.

Additional Information:

There has been some incorrect information disseminated to the profession representing that 80% of complaints filed with the Board are filed by insurance companies. The factual information is that in FY 2007, 7% of complaints were filed by insurance companies. In FY 2006, 9% of complaints were filed by insurance companies and 24% were filed by the Arizona Department of Insurance. In FY 2005 4% of complaints were filed by insurance companies and 13.9% of complaints were filed by the Arizona Department of Insurance.